Sayani Rani wishes you a very happy Republic Day I

Sayani Rani says.... Exercise the might of your Consumers Rights

- **Right** to choose from variety of goods and services.
 - **Right to seek redressal against unfair trade practices.**
- Right to be protected against the marketing of goods and services, which are hazardous to life and property
- **Right** to be informed about the quality, quantity, potency, purity, standard and price of goods.
- Right to acquire the knowledge and skill to be an informed consumer.
- Right to be heard.

Log on to <u>ncdrc.nic.in</u> to locate the Consumer Redressal Forum in your area.

Consumers can also call National Consumer Helpline No. (1800-11-4000 Toll Free) (From BSNL/MTNL lines) 011-27662955,56,57,58 (Normal Call Charges Apply) (9.30 am to 5.30 pm - Monday to Friday)



Ministry of Consumer Affairs, Food and Public Distribution Department of Consumer Affairs, Government of India, Krishi Bhawan, New Delhi-110 001 Website:www.fcamin.nic.in

