

MOST IMMEDIATE

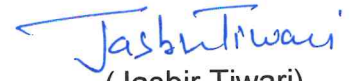
F.No.22/2/2021 -P&C
Government of India
Ministry of Consumer Affairs, Food and Public Distribution
(Department of Consumer Affairs)

Krishi Bhawan, New Delhi
Dated 11th March, 2021

OFFICE MEMORANDUM

Subject: - Monthly Summary for the Cabinet for the month of February, 2021
in respect of Department of Consumer Affairs-regarding.

The undersigned is directed to enclose herewith as Annexure, the unclassified portion of the Monthly Summary for the Cabinet for the Month of February, 2021 in respect of Department of Consumer Affairs for kind information. Hindi version will follow.


(Jasbir Tiwari)

Under Secretary to the Govt. of India
Ph.No.23381233

To

Copy with enclosures, forwarded to: through e-mail

1. All Members of Council of Ministers.
2. PIB/Ministry of Information & Broadcasting.
3. Secretary to Vice-President.
4. Cabinet Secretary, Cabinet Secretariat Rashtrapati Bhavan, New Delhi.
5. Secretaries to the Government of India. (As per the list)
6. Chairman, Union Public Service Commission, Dholpur House, New Delhi.
7. Deputy Chairman, NITI Aayog, Yojana Bhavan, New Delhi.
8. Director (NIC) for uploading on the website of the Department.

DEPARTMENT OF CONSUMER AFFAIRS

Monthly Summary for the month of February, 2021.

Important decisions taken /activities of the department of Consumer Affairs during the month of February, 2021.

1 Activities undertaken for Consumer Protection:

- 1.1 The Consumer Protection Act, 2019 was brought into force from July 20, 2020. Thereafter, as per the new provisions, a Web application for E-filing of consumer complaints named "edaakhil.nic.in" was developed, to enable consumers to file a new Consumer Complaint (CC) online from anywhere as per their choice. The e-Daakhil portal has been launched in NCDRC and in 15 States/UTs [Delhi, Maharashtra, UP, Bihar, Jharkhand, MP, Punjab, Chandigarh(UT), Andaman & Nicobar State Commission, Odisha, Andhra Pradesh, Gujarat, Haryana, Karnataka & Chhattisgarh]; as on date, a total of 2229cases have been filed across the country, using e-filing facility.

2 Bureau of Indian Standards:

- 2.1 During the month of February 2021, 19 new Standards were formulated and 38 Standards were revised. Besides, 24 proposals were taken up for formulation of new Standards and 17 proposals for revision of existing Standards. BIS also organized a stakeholders' consultation workshop to get feedback on the Smart City Standardization action plans. The participants include several Smart Cities' system integrators, master system integrators and related companies.
- 2.2 A webinar on "Services Sector Standardization" was held on 24 February 2021 with Departments/Ministries that are service-oriented, such as Tourism, Railways, Education etc. In the webinar, BIS highlighted the initiatives taken by them for development of service standards and the need for pro-active participation of the line Departments.
- 2.3 In view of the importance assigned to the Toys sector, BIS has decided to treat toy packing units as manufacturing units and consider them for grant of BIS

licence. Further, under the Hallmarking scheme, 854 new jewellers have been registered and five A&H Centres have been recognized. BIS also conducted five training programmes on hallmarking and assaying scheme.

3. Price Monitoring Centres :

- 3.1 Five new price monitoring centres, namely, Gumla, Sahibganj, Bokarao, Lohardaga and Simdega proposed by Government of Jharkhand have been added to the list of price monitoring centres. The total number of price monitoring centres that report the prices of essential commodities on a daily basis, has now increased to 135.

4 Important Meeting held during the month:

- 4.1 A Meeting of the CoS was held on 12.02.2021 regarding "Review of Prices of Essential Commodities".
- 4.2 Two meetings were held on 10.2.2021 & 23.02.2021 regarding Fund receivable issues of NAFED/SFAC.
- 4.3 A meeting between DG, BIS and Secretary MoHUA was held where Secretary, MoHUA was apprised of the Smart City Standardization activities.
- 4.4 A webinar was organized by BIS on 18 February 2021 on the subject Strategy for Implementation of Indian Standards for the participation of Public Sector Undertakings (PSUs).