

MOST IMMEDIATE

F.No.R-11016/02/2015-P&C
Government of India
Ministry of Consumer Affairs, Food and Public Distribution
(Department of Consumer Affairs)

Krishi Bhawan, New Delhi
Dated 13th, August, 2019

Subject: - Monthly Summary for the Cabinet for the month of July, 2019 in respect of Department of Consumer Affairs-regarding.

Please find enclosed as Annexure to this letter, the unclassified portion of the Monthly Summary for the Cabinet for the Month of **July, 2019** in respect of Department of Consumer Affairs for kind information. Hindi version will follow.



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To

Copy with enclosures, forwarded to through e-mail

1. All Members of Council of Ministers.
2. PIO/Ministry of Information & Broadcasting.
3. Secretary to Vice-President.
4. Cabinet Secretary, Cabinet Secretariat Rashtrapati Bhavan, New Delhi.
5. Secretaries to the Government of India. (As per the list)
6. Chairman, Union Public Service Commission, Dholpur House, New Delhi.
7. Deputy Chairman, NITI Aayog, Yojana Bhavan, New Delhi.
8. Director (NIC) for uploading on the website of the Department.

Ministry of Consumer Affairs, Food and Public Distribution
(Department of Consumer Affairs)

The following are the important activities of Department of Consumer Affairs during the month of **July, 2019**.

1. Consumer Protection Bill, 2019:

Consumer Protection Bill 2019 was passed by Lok Sabha on 30.07.2019. The Bill seeks to give enhanced protection to consumers and timely settlement of their grievances in the era of e-Commerce.

2. Vision Document:

The five year plan along with annual sub plans of the Department was finalised. A Monitoring Dash Board for important activities of the Department was also prepared.

3. Pulses and Onion Buffer Stock:

3.1 As on 31.07.2019, of the old stock of 20.50 LMT, 20.43 LMT has been disposed. Also, 14.02 LMT of pulses have been transferred/replenished from Price Support Scheme (PSS) of DACFW to PSF buffer stock. A buffer stock of 56,689 MT onion has been created through procurement in Maharashtra & Gujarat against a target of 60,000 MT.

3.2 Five Weekly Review Meetings on management of buffer stocks were held during the month of July, 2019.

3.3 Two meetings were held to discuss the reasons for sudden spurt in tomato prices in Delhi and following actions were identified:

- i. As the Mother Dairy is a price setter for the market, it may reduce/stop the sale of Grade A variety at Rs.59/kg, and sell only tomatoes at price not exceeding Rs.40/kg.
- ii. Govt. of NCT of Delhi to keep check on the traders and hoarders and ask the APMC traders to bring more supplies from H.P. and Uttarakhand.

3.4 A Video Conference was held on 22nd July, 2019 to review the status of State/UT Level Price Stabilization Fund (PSF) proposals and explore prospects of retailing of Tur and Onion from Central Buffer Stock.

3.5 QR on import of Arhar was increased from 2 to 4 LMT by Department of Commerce.

4. **Bureau of Indian Standards (BIS):**

The Draft BIS (Recruitment to Laboratory Technical Posts) Regulations have been finally vetted by the Legislative Department and sent for Hindi translation.

The draft Quality Control Order (QCO) for making Hallmarking of gold jewellery and artefacts mandatory has been settled after stakeholders consultation and sent to Department of Commerce for hosting it on the WTO's website.

5. **National Consumer Disputes Redressal Commission (NCDRC) :**

During the month, the NCDRC delivered the following noteworthy judgments:

M/S. COUNTRY COLONISERS PVT. LTD vs 1. HARMIT SINGH ARORA & ors.

NCDRC directed builder Country Colonisers Pvt. Ltd of Mohali to refund money to around 20 Home buyers along with interest rates similar to home loans for delayed project. In the instant case, around 20 home buyers invested an amount in a residential project "Wave Garden" of the builder. The builder promised completion of project within 3 years but even after 7 years the project was incomplete. NCDRC taking it as case of unfair trade practice on part of builder directed the builder to pay original amount alongwith interest rates similar to home loans for the corresponding period.

PANKAJ R. TOPRANI & ors. vs BOMBAY HOSPITAL AND RESEARCH & MEDICAL

A 73-year-old patient, one Ranjit Toprani was admitted in Bombay Hospital for Carcinoma of the Sigmoid Colon. Dr. Wagle checked the patient and declared the patient fit for the surgery to be performed by Dr. Desai. After operation, the patient suffered Bradycardia Attack and thereafter went into coma. The patient was then put on ventilator. The patient never regained his consciousness and remained in the Hospital for next 8 months. After that he was brought Home in unconscious and in a vegetative state with support of oxygen concentrator. After 2 years, the patient died without regaining consciousness. Family members of the patient approached NCDRC for negligence on the part of doctors which resulted in Bradycardia Attack of the patient after which patient never regained consciousness.

NCDRC noted that after operation patient suffered a Bradycardia Attack as due care was not given to the patient after surgery and therefore patient went in coma. Taking it as a case of medical negligence, NCDRC ordered Hospital to pay Rs.30,00,000 as compensation and directed both doctors to pay further 1,00,00 in total to the family members of the patient.

6. The details of annual rate of Inflation are as follows:

Sr. No.	Indices	Inflation Rate (in %)		
		June, 2019 (Provisional)	May, 2019 (Provisional)	June, 2018 (Final)
1	Wholesale Price# Index(Annual)	2.02	2.45	5.68
2	Wholesale Price Index# (Food Articles)	6.98	6.99	1.87
3	Consumer Price Index (Industrial Workers)	8.59	8.65	3.93
4	Consumer Price Index (Combined)*	3.18	3.05	4.92
5	Consumer Price Index (Consumer Food Price Index)*	2.17	1.83	2.91

*:- series 2012=100 #: New Base year 2011-12=100

7. Price trends for the month of July, 2019 over June, 2019 for all India monthly average retail prices from 109 centres across the country as reported by the respective Civil Supplies Departments of States / UTs are given at **Annexure-I**.

8. The update on other points to be reported to Cabinet Secretariat is at **Annexure II**.

Prices of Essential Commodities – Trend over the past month:

The All India monthly average Retail prices of 22 essential commodities from 109 centers across the country as reported by the respective Civil Supplies Department of State Governments/ UTs are compiled and given below:-

All India monthly Average Retail Prices of Essential Commodities (Rs /Kg)

Sl.No.	Commodity	July, 2019 (latest month)	June, 2019 (previous month)	Difference (in Rs.)
(1)	(2)	(3)	(4)	(5)
1	Rice	32	32	0
2	Wheat	27	26	1
3	Atta	28	28	0
4	Gram Dal	66	66	0
5	Tur Dal	84	83	1
6	Urad Dal	75	75	0
7	Moong Dal	82	82	0
8	Masoor Dal	63	63	0
9	Sugar	39	38	1
10	Milk	43	43	0
11	Groundnut Oil	130	130	0
12	Mustard Oil	110	109	1
13	Vanaspati	79	80	-1
14	Soya oil	92	92	0
15	Sunflower Oil	100	99	1
16	Palm Oil	75	75	0
17	Gur	44	44	0
18	Tea loose	213	213	0
19	Salt Pack	15	15	0
20	Potato	19	18	1
21	Onion	21	19	2
22	Tomato	37	36	1

Source: State Civil Supplies Departments.

Department of Consumer Affairs

1. Important policy matters held up on account of prolonged inter-ministerial consultations:

NIL

2. Compliance of CoS decisions:- **Updated in e-Samiksha portal.**

3. No of cases of 'sanction for prosecution' pending for more than three months:-

NIL

4. Particulars of cases in which there has been a departure from the Transaction of Business Rules or established policy of the Government:-

NIL

5. Status of implementation of e-Governance:

Total No. of files	Total No. of e-files
262	231

6. Status of Public Grievances

No of Public Grievances redressed during the month of July, 2019	No of Public Grievances pending at the end of July, 2019
1174	812

7. Status of Grievances registered on National Consumer Helpline (NCH):

Total dockets registered on National Consumer Helpline (NCH) during the month of July, 2019.	Total dockets closed at the end of July, 2019.
69420	46717

8. Minimum Government, Maximum Governance:

Price Monitoring Cell (PMC) of the Department of Consumer Affairs monitors the retail and wholesale prices of 22 essential commodities on daily basis from 109 centers across the country. These prices are reported by State Civil Supplies Departments on daily basis mainly through online portal. These prices are being disseminated through the Department's website immediately. Because of the online price reporting, the time taken for reporting and disseminating is less. Likewise, NCH for consumer grievances and CONFONET for consumer fora cases are being extensively used as digital portals.
