



No. J-24/22/2021-CPU
Government of India
Ministry of Consumer Affairs, Food & PD
Department of Consumer Affairs

Krishi Bhawan, New Delhi
The 16th July, 2021

E-Tender Notice

SUBJECT: INVITATION FOR EXPRESSION OF INTEREST (EOI) FOR THIRD PARTY EVALUATION OF NATIONAL CONSUMER HELPLINE

CRITICAL DATE SHEET

Published Date	16.07.2021
Bid Submission Start Date	16.07.2021
Bid Submission End Date	04.08.2021
Bid Opening Date	05.08.2021

Online e-tenders are invited by the Ministry of Consumer Affairs, Food & Public Distribution, Department of Consumer Affairs under two-bid system (i.e. **Technical Bid and Financial Bid**) for expression of interest (Eoi) for **engaging services of a consultancy organization to conduct Evaluation of scheme National Consumer Helpline.**

2. The tender document can be downloaded from the e-procurement website i.e. <http://eprocure.gov.in> (Tender ID- 2021_DoCA_638923_1) from 16.07.2021.
3. The tender is in two-bid system i.e. Technical Bid as in **Annexure-I** and financial bid as in **Annexure-II**.
4. The interested bidders may submit the tender online complete in all respects as per the terms & conditions prescribed in the Request for Proposal (RFP) document.
5. **No hardcopies of the tender will be accepted.** All the documents are to be scanned and uploaded along with the tender documents.

6. The Competent Authority in the Department of Consumer Affairs reserves the right to cancel the tender at any time or amend/withdraw any of the terms and conditions contained in the Tender Document, without assigning any reason, there for.

J. Narayanan
/16/7/2021

(Jayashree Narayanan)
Under Secretary to the Govt. of India
Tele: 2338 4627

Copy to:

Technical Director, NIC, Department of Consumer Affairs with the request to place the aforesaid notice on the website of the Department for wider publicity.