

J-24/27/2023-CPU Section  
Government of India  
Ministry of Consumer Affairs, Food & Public Distribution  
Department of Consumer Affairs  
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**“Addendum to the Expression of Interest published on 19<sup>th</sup> May, 2023”**

Department of Consumer Affairs has invited Expression of Interest dated 19<sup>th</sup> May, 2023 published on CPPP (e-procurement), GEM and website of Department of Consumer Affairs for Appointment of Agency to Design, Develop, Implement and Manage the Online Dispute Resolution Platform for Consumer Mediation with operation and Maintenance for 3 Years. In this regard, **it is clarified that as per Department of Expenditure’s Office Memorandum dated 20.09.2016 criteria of prior turnover and prior experience for all Startups is relaxed subject to their meeting of quality and technical specifications.**

2. This issues with the approval of competent authority.



(Jasbir Tiwari)

Under Secretary to the Govt. of India

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